Skowhegan Savings

New Statement Design Frequently Asked Questions

1. **Why does my statement look different?**
   Our new statement design will help you balance your accounts quickly and with ease. The information is the same just in a newly designed format.

2. **What date will my statement generate?**
   Your statement will generate based on your account type. Your statement cycle is listed below with your corresponding account type.

   Last Business Day of the Month
   Integrity Plus checking
   Business checking
   Business Plus checking
   Community Checking
   Integrity Money Market
   IOLTA/RAFH
   Health Savings Account
   Business Savings (with electronic activity only, otherwise last business day of each quarter)
   Integrity Savings (with electronic activity only, otherwise last business day of each quarter)

   15th of the month
   Integrity checking
   Integrity Prime checking
   eTegrity checking

   Overdraft protection accounts will cycle in correspondence with the associated checking account cycle.

3. **How long will it take to receive my statement?**
   Statements will print and be mailed within two business days after the statement cycle.

4. **Why am I receiving multiple statements on the same day? (offer combined: yes or no?)**
   We have reduced the number of statement cycles we process each month, so you may now have multiple accounts generating in the same cycle.

5. **Can I receive my statement electronically?**
   Yes, electronic statement delivery is offered with your Online Banking. Enroll today by clicking the eDocuments button online. To enroll for Online Banking, please contact us by calling 800.303.9511.